

TERMS AND CONDITIONS

PARTY BOOKINGS

Our birthday party packages run at the following times:

Saturdays: 1.30pm-4.30pm and

Sundays: 12.15pm-3.15pm.

Bookings can be made either by an enquiry on our website or directly over the phone. Bookings are only confirmed once a \$200 deposit is paid. For online booking enquiries you will receive an email acknowledging that your preferred date is available and requesting a payment of this deposit. If the date is not available you will be sent an email offering alternative dates. If cancelled more than 7 days before the event a 50% refund (\$100) will be issued. If cancelled within 7 days of the event no refund will be issued. If the rink cannot run the party as a result of a governmental order (COVID closure) the customer would have the option to have the party at a later time or obtain a credit that could be used for other services at the rink, including public sessions or skate school classes. All issues regarding payments should be addressed to the Manager.

We accept EFTPOS and contactless payments only for all payments. The rink is currently running as a cashless business.

Confirmation of the number of guests, food package selected, and payment of the remaining balance must be completed by the Wednesday prior to the party date. No changes to final numbers or food packages will be accepted after this time.

PARTY GUESTS

Our parties are recommended for children aged 6-16 years.

Generally kids under 6 years are not permitted on the ice during the party lesson. Kids under 6 years old who are accompanied by a paying parent may be allowed to skate during the lesson, subject to approval by Rink management. Please discuss with us when making your booking if you would like this to be considered for your party.

All parties have a minimum of 10 guests. Our maximum is set at 20 guests. If you would like to have more than 20 guests at your party please discuss this when making your booking and we will do our best to accommodate you. Our party host to guest maximum ratio is 1:20. For parties of 21 or more guests you will have a second host included in your package. A surcharge of \$50 applies for parties with 21 or more guests. We cannot accept any parties of more than 30 guests under any circumstances.

On the day if you have additional guests for the party they will be charged at the rate of \$25.00 per person. This is for the skate hire, skating lesson and public skating session. **NO FOOD** is included in this rate.

There may be standing room only for parents of party guests wishing to stay for the duration of the party, however parents may sit at the provided party chairs when party guests are on the ice.

Under no circumstances can parties be set up inside the Canteen area or parties reserve a table in the Canteen. This space is reserved for public session patrons.

Skate hire is included for all party guests. We also can supply helmets, knee pads and wrist guards free of charge. Guests should wear thick socks and warm clothing.

One Parent of the birthday child can skate free of charge during the party lesson and public session. For the Silver Package one additional parent/sibling/friend (not included as a party guest) and for the Gold Package two additional parents/siblings/friends (not included as a party guest) can skate free of charge in the public session. All other parents/siblings/friends of party guests will receive a discount of free skate hire when purchasing tickets to skate during the public session. They will not be permitted on the ice during the lesson.

Kangaroos for Hire: We have kangaroo shaped skating aids to assist with kids skating during our sessions. These are for public sessions only, they are not allowed on the ice during the lesson. One can be pre purchased per party, at a rate of \$10. Extra kangaroos may be available on the day (depending on availability after 30mins of the public session).

PARTY ACTIVITY SCHEDULE

SATURDAY SCHEDULE:

*Please ensure you have read our **Terms & Conditions** before arriving on your party date. Management will enforce our Rink Rules at all times for your safety and enjoyment. Failure to comply may result in you being asked to leave the rink (without a refund).*

1:30pm	On arrival to the Ice Rink, please have all children assemble and meet at the Admission Counter. You will be greeted by your Party Host who will then take you to your table as one group. Then your Party Host will take children to Skate Hire to be fitted for skates.
2:00pm	On ice for group lesson. Includes; safety instructions & games if time allows.
2:30pm	Return to table to eat and drink
2:50pm (approx)	Back on the ice till cake or end of session 4:30pm
4:30pm	End of session – return rental skates to Skate Hire

SUNDAY SCHEDULE:

*Please ensure you have read our **Terms & Conditions** before arriving on your party date. Management will enforce our Rink Rules at all times for your safety and enjoyment. Failure to comply may result in you being asked to leave the rink (without a refund).*

12:15pm	On arrival to the Ice Rink, please have all children assemble and meet at the Admission Counter. You will be greeted by your Party Host who will then take you to your table as one group. Then your Party Host will take children to Skate Hire to be fitted for skates.
12:45pm	On ice for group lesson. Includes; safety instructions & games if time allows.
1:15pm	Return to table to eat and drink
1:35pm (approx)	Back on the ice till cake or end of session 3:15pm
3:15pm	End of session – return rental skates to Skate Hire

FOOD PACKAGES

Food Packages and Prices		
		
Gold	Silver	Bronze
\$40 per guest	\$35 per guest	\$30 per guest
Subway Sandwich (2 portions each) Hot Chips Chicken Goujons Juice popper Lolly bag	Dominos Pizza (3 Slices each) Hot chips Juice popper Lolly bag	Party pies & sausage rolls Hot chips Juice popper Lolly bag
		
Croydon Park	Hurlstone Park	

Prices are per guest, including the birthday child.

Drink Upgrade to Soft Drink: we can provide bottles of soft drink (600mL) instead of the juice poppers for an extra \$2 per guest.

Gluten Free Options: we can provide gluten free bases on the pizzas for \$4 extra per pizza, or a gluten free wrap for \$9 (per guest).

Vegetarian/Halal Options: Simply cheese or Vegorama pizzas for the Silver Package. You may also order salad only subway for Gold Package or vegetarian sausage rolls for the Bronze Package.

Vegan Options: Vegan sausage rolls for the Bronze package, or vegan cheese pizza for the Silver Package.

Allergies: some menu items may contain traces of peanuts or other nut products, egg, coconut or dairy.

You may bring a birthday cake, and we will supply plates, cutlery, and a knife for this. We do not allow ice cream cakes as we do not have freezer space to store them.

You may also bring ONE platter of outside food, and any food required for guests with specific food allergies/dietary requirements. Aside from the above we do not allow outside food or drink on the premises.

We have a canteen inside the rink to purchase coffees, hot and cold food, drinks and confectionary. You may set up a tab on the day in our canteen for items purchased by party guests and their parents. Let your party host know and they will be happy to accommodate your orders.

BIRTHDAY PARTY

ADD ONS

* Some items must be arranged prior to the party date. You will be asked to confirm items by the Wednesday before.

FOOD

Party Pie	\$0.90
Party Sausage Roll	\$0.90
Lolly Bag	\$3.00
Bowl of Hot Chips	\$10.00
Bowl of Chicken Goujons	\$15.00
Dominos Pizza* (8 Slices)	\$14.00
Subway Platter* (Serves 15)	\$50.00

BEVERAGES

Juice Popper	\$2.00
Soft Drink Bottle	\$4.00
Water Jug	FREE
Water Bottle	\$4.00
Tea	\$2.00
Coffee Small	\$3.50
Coffee Large	\$4.00

GUESTS

Party Lesson & Public session only	\$25.00
Public Session up to 15yr	\$19.00
Public Session 16yrs +	\$22.00

EXTRAS

Extra Party Host*	Sat	\$120
	Sun	\$150

*Subject to availability. Parties of 10-20 guests have one host included as part of their package, for parties of 21-30 guests, two hosts are included.

www.canterburyolympicicerink.org.au

9789 4044



OTHER CONDITIONS

All patrons skate at their own risk.

Patrons must be appropriately clothed for a public place and must wear enclosed shoes into the venue and only skates on the ice. Patrons with bare feet will not be permitted inside the rink. Warm clothes and thick socks are recommended as the rink is a cold environment.

Canterbury Olympic Ice Rink is an unlicensed premises, and as such, the consumption of alcohol is not permitted.

Patrons wishing to bring personal items into the rink do so at their own risk. We have lockers available for hire to store personal belongings.

We ask that patrons report any accidents/incidents to the Shift Supervisor before leaving the rink.

No externally contracted entertainment will be permitted on site at any time (eg. clowns, face painting).